

RA Document

RA Details	
RA Technical End Date/Time	08-09-2020 17:00:00
RA Opening Date/Time	08-09-2020 17:30:00
RA Life Cycle (From Publish Date)	90 (Days)
RA Offer Validity (From End Date)	60 (Days)
Ministry/State Name	Himachal Pradesh
Department Name	Technical Education Department Himachal Pradesh
Organisation Name	N/a
Office Name	Department Of Technical Education
Total Quantity	1
Item Category	Language / multilingual software foreign language software
Experience Criteria	1 Year (s)
MSE Exemption for Years Of Experience	Yes
Startup Exemption for Years Of Experience	Yes
Document required from seller	Experience Criteria,OEM Authorization Certificate *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Inspection Required	Yes
Inspection to be carried out by Buyers own empanelled agency	Yes
Type Of Inspection	Post Dispatch
Name of the Empanelled Inspection Agency/ Authority	Board of Officers

EMD Detail

Required	No
----------	----

ePBG Detail

Required	No
----------	----

Splitting

RA splitting not applied.

1. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of years as indicated in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

Language / Multilingual Software Foreign Language Software (1 pieces)

Technical Specifications

[* As per GeM Category Specification](#)

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
BASIC INFORMATION OF LANGUAGE/ MULTILINGUAL SOFTWARE (GOLDEN)	Type of Software	Software	Software
	Scope	Language Learning Software	Language Learning Software, Language Typing Software, Language Translational Software
	Usage	Multi-Language	Single (Mono) Language, Multi-Language
	Type of language offered	English	English, Foreign Languages
	Name of the OEM	-	*
	OEM Model / Part No	-	*
	Product Id of OEM	-	*
	Software Version/ Name	-	*
	Date of Launch of Version	-	*
FEATURES & FUNCTIONALITY PARAMETERS (GOLDEN)	Virtual Classroom Sessions, guided by an instructor on a live video feed	Yes	Yes
	Customizable Learning	Yes	Yes
	Licensing policy (as per number of users)	40 users & above	40 users & above

	Deployment Options	In Premises	In Premises
	Installation and Demonstration	Yes	Yes
	No. of days Training Provided at Site (DAYS)	upto 5	upto 5, 6 to 10
	Number of Years upto which Support is available from OEM / Franchise online (YEARS)	2	2.0, 3.0
FEATURES & FUNCTIONALITY PARAMETERS (GENERIC)	Live Classes with other students (up to three per class) and a trained instructor	Yes	*
	Multilingual Interface	Yes	*
	Allows user to convert third party text files to UNICODE text files	Yes	*
	Web application development tool for interactive applications	Yes	*
	Number of Languages offered (Excluding English)	-	*
	Languages Offered	-	*
	Natural Listen, Learn, and Speak sequence	Yes	*
	Audio learning	Yes	*
	Visual learning	Yes	*
	Live online classes "e-tutoring"	Yes	*
	Interactive Flash Cards	Yes	*
	Voice Recognition Systems	Yes	*
	Recording Features	Yes	*
	Self-access learning	Yes	*
Elementary Skills of Language Learning	Yes	*	

Basic Communication Skills of Language Learning	Yes	*
English, Grammar & Fluency of Language Learning	Yes	*
Interview Preparation Skills of Language Learning	Yes	*
Professional Communication Skills of Language Learning	Yes	*
Business Skills of Language Learning	Yes	*
Interactive listening via native speaker dialogues and everyday conversations	Yes	*
Audio and Forum discussion boards/ class	Yes	*
Video and Forum discussion boards/ class	Yes	*
Skip ahead to the point in the program that's right for the user	Yes	*
Tracking the user's progress	Yes	*
Multi-Script Typing Tools	Yes	*
Text-To-Speech feature	Yes	*
Unicode Typing Tools	Yes	*
Intelligent Script Manager	Yes	*
Support for INSCRIPT (Indian Script) Standard Key Board	Yes	*
Language 'Spell-Checkers'	Yes	*
On screen keyboards to	Yes	*

expedite content creation and facilitate learning		
Support for Integrated Multi-Currency symbols in the Key Board	Yes	*
Synonym Dictionary	Yes	*
Official Language Dictionary	Yes	*
Mail merge in UNICODE	Yes	*
UNICODE Sorting of Data in Excel	Yes	*
Typing Tutor Interface	Yes	*
OCR (Optical Character Recognition) system for Indian Languages	Yes	*
OCR (Optical Character Recognition) system for Foreign Languages	Yes	*
Offline support	Yes	*
Unified Virtual Key Board	Yes	*
Practice sessions	Yes	*
Testing / Assessments	Yes	*
Monolithic font	Yes	*
Document Translation features	Yes	*
Books Translation features	Yes	*
Medical and Pharmaceutical Translation features	Yes	*
Legal Translation features	Yes	*
General Translation features	Yes	*
Technical Translation features	Yes	*

	Visa Translation features	Yes	*
	Passport Translation features	Yes	*
	Translation APIs features	Yes	*
	Birth Certificate Translation features	Yes	*
	DTP Desktop Publication features	Yes	*
	Website Designing and Localization features	Yes	*
	Editing features	Yes	*
	Proof Reading features	Yes	*
	Data Verification features	Yes	*
	Supported Keyboard Layouts	Yes	*
	Supported Scripts	Yes	*
	Supported fonts	Yes	*
SUPPORTED HARDWARE REQUIREMENT PARAMETERS	Hard Disk Space Required	-	*
	RAM Size required	-	*
	Server requirements	-	*
	CPU required	-	*
	Other Hardware requirements	-	*
	Operating Systems supported (Driver)	-	*
	Supported Devices	-	*
	Supported Servers	-	*
	Supported Web browsers	-	*
	Supported Databases	-	*
	Supported file formats	-	*
	Supported Networking Protocols	-	*
	Min Processor bench mark score required	-	*

	Number of Devices Managed	-	*
GENERIC PARAMETERS OF LANGUAGE / MULTILINGUAL SOFTWARE	Free Upgradation to Higher Version within support period	YES	*
	Maximum user handling capability	-	*
	Concurrent user handling capability	-	*
	Valid Licence copy to be provided	YES	*
	Software supplied through	Media	*
	List of items included in the package	-	*
	Hyper link to Data sheet	-	*
	No of Softwares sold	154	*
	Details of Government Department email, phone no Of concerned authority where Software /Appliance installed for above	-	*

* Specifications highlighted in bold are the Golden Parameters.

* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement (allowed Values) by the Buyer.

Additional Specification Documents

Consignee/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days	
1	Ankush Kapoor	174401,DIRECTOR/PRINCIPAL, JWAHAR LAL NEHRU GOVERNMENT ENGINEERING COLLEGE , SUNDERNAGAR DISTRICT MANDI HIMACHAL PRADESH-175018	1	15	

Bid Specific Additional Terms and Conditions

1. Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a

written notice to the Seller, if:

- i) The Seller fails to comply with any material term of the Contract.
 - ii) The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.
 - iii) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to replace/rectify any rejected or defective Material(s) promptly.
 - iv) The Seller becomes bankrupt or goes into liquidation.
 - v) The Seller makes a general assignment for the benefit of creditors.
 - vi) A receiver is appointed for any substantial property owned by the Seller.
 - vii) The Seller has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the Purchase Order on the Seller.
2. WORLD BANK TERMS AND CONDITIONS: Special Terms and Conditions as defined by world bank at [click here](#) will also be applicable. APPLICABLE ONLY IN CASE OF WORLD BANK FUNDED PROJECTS.
 3. While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.
 4. Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)
 5. IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.
 6. Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.
 7. Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

[This RA is also governed by the General Terms and Conditions](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---Thank You---